



Fairplex/Coronavirus FAQs

1. Is Fairplex Open?

Due to County, State and Federal government guidelines regarding public gatherings during the COVID-19 pandemic, Fairplex is postponing events through mid-May. Our offices will be closed to the public until further notice. If you need assistance, please call our general information number at (909) 623-3111. Please refer to our website and social media channels for periodic updates. Thank you for your cooperation.

2. When will events return to Fairplex?

Events are postponed through mid-May. Please check our website and social media channels for updates.

3. Is the LA County Fair still planned for September?

The 2020 LA County Fair, a Southern California tradition celebrating its 98th anniversary and creating lifelong memories, is expected to be held as scheduled Sept. 4-27.

4. Are Glow Boxes for the LA County Fair still on sale?

Yes, you can still purchase a season pass Glow Box for the Fair. Visit the Fair website: <https://www.lacountyfair.com/>.

5. What about DIY entries for the LA County Fair? Are you still accepting?

The entry deadlines for the DIY/Culinary and America's Kids competitions held during the LA County Fair are being rescheduled. Continue to work on your submissions! Please stay tuned for more information. Keep checking www.lacountyfair.com for information.

6. What about vendors or sponsors who have questions right now regarding the LA County Fair?

Thank you for your patience as we navigate our campus closure. We are still taking applications for vendors and inquiries from sponsors for the 2020 LA County Fair. Vendors may contact Suzanne Villegas, Commercial Sales Manager, at villegas@fairplex.com. Sponsors may contact Melissa DeMonaco-Harrington, Director of Sales, at demonaco@fairplex.com.

7. What about events until the Fair?

The health and welfare of our guests is our top priority at Fairplex. It is for this reason, we have joined many others in our community in canceling upcoming events as a way of encouraging people to practice social distancing to slow the spread of the COVID-19 virus. However, we expect that the 2020 LA County Fair – still more than five months away – will go forward as scheduled.

8. What about other Fairplex events like Cheers, KABOOM!, Food Truck Thursdays?

The health and well-being of our guests, partners, and staff are a top priority. Due to concerns related to the COVID-19 virus, we, like many venues and businesses around the country, have to make tough decisions. Food Truck Thursdays are canceled in April and May and are expected to resume in June. We regretfully announce that the 2020 Cheers at the Farm has been postponed to a later date. KABOOM!



Fourth of July Spectacular is expected to continue on July 4. Please check our events page on our website for updates on events.

9. How do I get a refund for the tickets I purchased for a March or April event?

Please contact the event promoter for information on refunds.

10. I know Fairplex produces the Upland Lemon Festival. Is that postponed? What about vendors?

The Upland Lemon Festival is postponed to a future date. Please check the City of Upland's website for updates. Vendors, if you have any questions, please contact Commercial Sales Manager Suzanne Villegas at villegas@fairplex.com.

11. What if I want to book an event for later this year but your office is closed now?

We are excited to be working with you. You may still contact our Sales Department during this time. Please contact Melissa DeMonaco-Harrington, our Director of Sales, at demonaco@fairplex.com for assistance on booking future events.

12. Are you still accepting deliveries?

Yes, we are still accepting deliveries. Please proceed with the usual delivery procedures, route to Gate 1.

13. Is the Child Development Center open?

The CDC is open in compliance with the State guidelines and directives. It is not allowing visitors at this time. The CDC is accepting applications for childcare for First Responders. For more information, please call the Center at (909) 865-4101.

14. Are TLC/CTEC high school career technology classes open?

The CTEC in-person classes are on hiatus until April 6 then will serve students through online instruction for the time being. If you have any questions, please contact Bridgette Hernandez at bhernandez@fairplex.com.

15. Can I visit the historic trains or the NHRA museum?

Due to County, State and Federal government guidelines regarding public gatherings during the COVID-19 pandemic, the entire Fairplex campus is closed to the public. This includes:

- Finish Line Sports Bar & Grill
- NHRA Museum
- Rail Giants Historic Trains
- Fairplex Garden Railroad

Please visit the Fairplex website, www.fairplex.com, or our social media channels periodically for updates.



16. Is the Fairplex RV Park open?

The Fairplex RV Park, formerly the Fairplex KOA RV Park, is open and continues to take reservations. For information, contact (909) 593-8915.

17. Is the Sheraton Fairplex Hotel still open and taking reservations?

For information on the Sheraton Fairplex Hotel, please visit its website at <https://www.marriott.com/hotels/hotel-rooms/ontsi-sheraton-fairplex-hotel-and-conference-center/>

18. Is the Fairplex RV & Boat Storage open for clients to get to their boat or RV?

The Fairplex RV & Boat Storage continues to be open for clients to access their vehicles. If you have questions, please contact Alex Guyovich at guyovich@fairplex.com.

19. What is Fairplex doing to ensure the well-being of their employees?

Our campus is closed to events through mid-May; in the interim Fairplex has placed the majority of employees on furlough through April 30. The health of our employees is a top priority, and Fairplex continues to pay the health insurance premiums for furloughed employees. Most remaining employees are working remotely.

20. More questions?

Please feel free to email info@fairplex.com.