

## Fearplex Presents LIGHTS OUT Frequently Asked Questions

- What is LIGHTS OUT? LIGHTS OUT is a horror-themed interactive event at Fairplex, home
  of the LA County Fair. The attraction features mazes, interactive experiences, food and
  entertainment.
- 2. When will it be held? LIGHTS OUT dates are Fridays-Satdays Oct.3-25, 6:30-11 pm.
- 3. How much are tickets? Tickets range from \$27-39.99. Buy online in advance for the best price.
  - 4. What about parking? Parking at Fairplex is \$22.50 if purchased online. Parking purchased at the gate is \$26. **Parking is at Gate 17**.
  - 5. Can I pay cash? Tickets, parking and alcohol are CASHLESS CARD ONLY. Some food vendors do accept cash. There are **no** cash to card machines on grounds. Drop-off and ride share are also at Gate 17.
- 6. Is LIGHTS OUT open to all ages? There is no age limit, however, the event is recommended for mature audiences only. We urge parents with children under the age of 13 to reconsider visiting this event with their children. There are no refunds for this event. Children under age 13 must be accompanied by an adult. Ages 2 and younger are free.
- 7. What is the Boos and Brews combo ticket? Fairplex is offering a combo LIGHTS OUT and Oktoberfest ticket the Boos and Brews ticket two events for the price of one. Oktoberfest is Fairplex's annual German culture and beer festival. We recommend that the combo ticket be used on the same night. However, you can attend each event on different nights. NOTE: Parking is not included in the combo ticket. If you choose to attend on two separate nights, you must purchase parking separately for each night. Oktoberfest is an ages 21+ event plan accordingly. If going between each event, Oktoberfest steins must be emptied before going from one event to the other.
- 8. Are there any health and safety restrictions? Pregnant women, individuals with heart conditions and those with sensory/epilepsy conditions should be aware that LIGHTS OUT uses jump scares and flashing lights consistent with horror attractions. Please use caution.
- 9. Are Halloween costumes or masks allowed? No, Halloween masks, costumes or face painting are not permitted. The only masks allowed are N95/KN95 or medical masks that cover just the mouth and nose.
- 10. Are backpacks permitted? Yes, but will be checked at entry.
- 11. Is there re-entry into the event? No, there are no re-entries to the event.
- 12. Will the event go on if it rains? Yes, LIGHTS OUT is rain or shine.



- 13. Are there ADA accommodations? The appropriate accommodations are available for ADA guests. Please see a staff member for more information.
- 14. What if I'm still in line for a maze close to closing time? If you are in line for a maze experience by 11 pm, your placement will be honored, and you will be able to enjoy the experience.
- 15. What does the LIGHTS OUT ticket include? All experiences are included in the price of Admission.